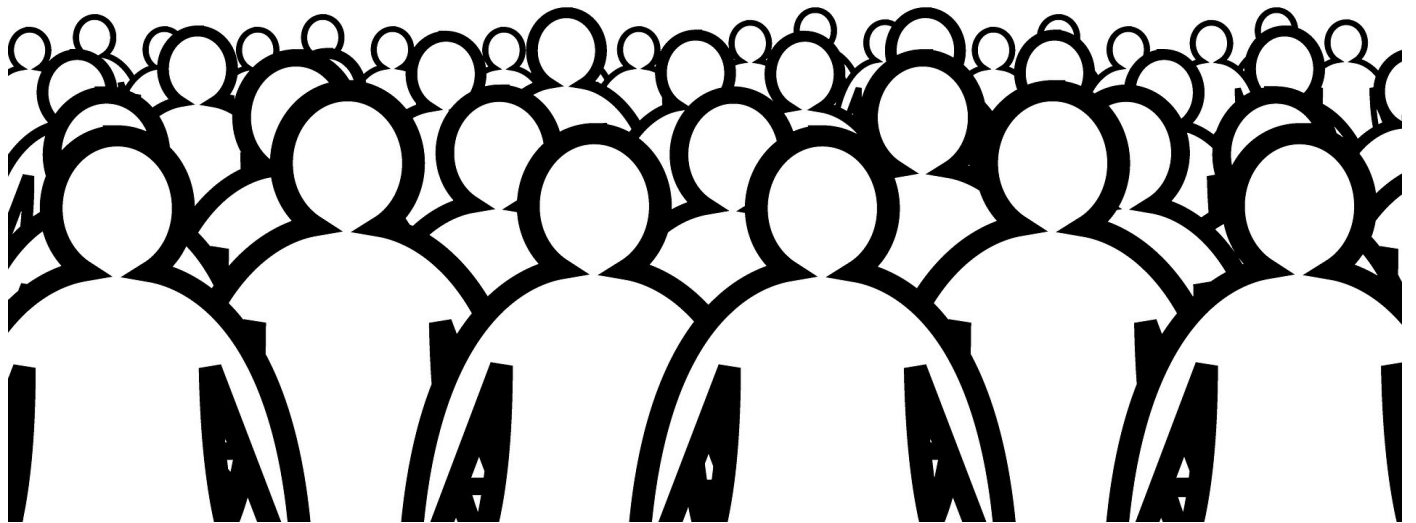


Brentwood Community Directory

Useful Telephone Numbers Of Local Services in your Community



**Produced by Brentwood Council for Voluntary Service
(an independent Charity)**



Funded by



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| <p><u>AGE UK ESSEX</u> Advice & Information Advice & Information including Benefit Advice—housing, social care, legal, bereavement Befriending Service</p> | <p>Tel: 01245 346106</p> <p>Tel: 01268 525353</p> |
| <p><u>AGE CONCERN BRENTWOOD & DISTRICT</u> Signposting to local services for senior residents</p> | <p>Tel: 01277 372070</p> |
| <p><u>ALZHEIMERS SOCIETY BRENTWOOD & BASILDON BRANCH</u> Advice and support regarding Alzheimers.</p> | <p>Tel: 01245 260911</p> |
| <p><u>BENEFITS AGENCY – CUSTOMER SERVICE</u> Benefit enquiries, complaints & general advice income support, social fund.</p> | <p>Tel: 0800 1690310</p> |
| <p><u>BOSP (Brighter Opportunities for Special People)</u> Parent/carer respite care support</p> | <p>Tel: 01268 553117</p> |
| <p><u>BRENTWOOD BOROUGH COUNCIL</u> Provides a wide range of local services: Planning & Building Control, Housing, Waste & Recycling, Environment, Council Tax, Community & Leisure, Benefits, Transport & Highways, Licensing</p> | <p>Tel: 01277 312500</p> |
| <p><u>BRENTWOOD BOROUGH COUNCIL</u> <u>HOUSING EMERGENCY MAINTENANCE</u> Service/advice to Council tenants re: problems with plumbing, heating and general maintenance Out of hours:</p> | <p>Tel: 01277 312500 (select # 2)</p> |

BRENTWOOD COMMUNITY HOSPITAL**Tel: 01277 695000**

Department & services: Dermatology, Ear, Nose & Throat, Epilepsy services, Parkinson's disease Services, Rehabilitation, Sexual health services & Tissue viability services & Urology

BRENTWOOD COMMUNITY TRANSPORT**Tel: 01277 228080**

- Offers transport to Brentwood & District residents with restricted mobility or who may be rurally isolated. (Not hospital appointments).
- Brentwood Community Shuttle bus -
Free to those with a bus pass

BRENTWOOD CVS**Tel: 01277 222299****(Supporting Voluntary & Community Action)**

Community support, signposting, funding advice service for voluntary groups & Volunteer Centre

BRENTWOOD FOODBANK**Tel: 01277 229189**

Helping people in crisis

BRENTWOOD MUTUAL AID

Shopping & prescription collections, befriending & emotional support, dog walking, general errands, technology support & transport to appointments

Tel: 01277 424953**BRENTWOOD RESOURCE CENTRE**

Adult & Older People's Community
Mental Health Teams

Tel: 01277 265300**Carers FIRST**

Support for carers

Tel: 0300 3031555**CITIZENS ADVICE BUREAU****Tel: 0344 772020**

Provides advice & information: welfare benefits, debts, legal, employment rights, housing, relationship problems, consumer problems, discrimination and child support

COMMUNITY AGENTS ESSEX**Tel: 0800 775858**

A network of agents & volunteers who support older people & informal carers

Community Agents Brentwood:

Ben Lacey

Tel: 07710 389166

Alan Allwood

Tel: 07710 386108**DAILY BREAD CAFE (St Peters Church)****Tel: 01277 262864**

Providing food and support for local residents in crisis

DIAL SOUTH ESSEX**Tel: 0333 3661045**

Free confidential information & advice service on all issues affecting disabled people's everyday lives

EPUT CRISIS LINE**Tel: 0300 555 1201**

Mental health crisis support

ESSEX ADULT SOCIAL CARE**Tel: 0345 6037630**

Covering all aspect of Social Care in Essex including carers, occupational therapy, equipment, care packages.

ESSEX BEFRIENDS**Tel: 0300 7701263**

Telephone befriending service, for residents who feel isolated and lonely

ESSEX CARES LTD - BRENTWOOD**Tel: 03330 135438**

Walter Boyce Centre offers support for adults with Autism and/or learning disabilities

ESSEX COUNSELLING AT HOME ORGANISATION

Therapeutic counselling for the over 50's

Tel: 07935 261223**ESSEX COUNTY COUNCIL****General Enquiries****Tel: 0345 7430430****Highway Emergencies****Tel: 0345 6037631**

Such as icy roads, fallen trees, flooding, obstruction on public highway, street lighting

ESSEX COMPASS

Domestic abuse helpline

Tel: 0330 3337444**ELECTRICITY EMERGENCY**

Emergencies on UK power networks

Tel: 0800 3163105**ESSEX SIGHT**

Supports blind & visually impaired people in Essex.

Tel: 01206 548196**ESSEX SOCIAL SERVICES**

Help & support if you or someone you know is struggling to cope

Tel: 0345 6037630**ESSEX WELFARE SERVICE**

Support for the vulnerable during the pandemic

Tel: 0300 3039988**FRONTLINE PARTNERSHIP**

Supporting people with learning disabilities & high support needs.

Tel: 01277 218902**FUTURES IN MIND**

Support with recovery from mental health problems and/or substance and alcohol misuse.

Tel: 01376 316126**GAS EMERGENCY**

To report leaks, etc.

Tel: 0800 111999**HBBS COUNSELLING**

Counselling service to local adults, young people & children

Tel: 01277 283199**HEARING HELP ESSEX**

Help, support and guidance for those with Hearing loss

Tel: 01245 496347**HOMESTART BRENTWOOD**

Helping families with young children deal with the challenges they face.

Tel: 01245 847410

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| <p><u>LIBRARIES</u> (Brentwood, Ingatestone & Shenfield)</p> | <p>Tel: 0345 6037628</p> |
| <p><u>LIGHTHOUSE FURNITURE PROJECT</u> Providing low cost reused furniture & electrical appliances</p> | <p>Tel: 01277 222050</p> |
| <p><u>NHS 111</u> NHS 111 can help if you have an urgent medical problem and you're not sure what to do.</p> | <p>Tel: 111</p> |
| <p>Mental Health Helpline</p> | <p>Tel: 111 option 2</p> |
| <p><u>OPEN ROAD</u> Drugs and alcohol support and recovery service</p> | <p>Tel: 0844 4991323</p> |
| <p><u>ORANGELINE (SAINT FRANCIS HOSPICE)</u> Helpline for local people who are bereaved, feeling isolated and lonely</p> | <p>Tel: 01708 758649</p> |
| <p><u>PEABODY</u> A support service for vulnerable adults. Offering assistance with accessing housing needs, managing debt/ budgeting advice, social isolation, court and eviction notices.</p> | <p>Tel: 0800 2888883</p> |
| <p><u>PHOENIX FUTURES</u> Provides support & advice around alcohol use</p> | <p>Tel: 01376 316126</p> |
| <p><u>PENSION ADVISORY SERVICE</u></p> | <p>Tel: 0800 0113797</p> |
| <p><u>POLICE, FIRE, AMBULANCE</u> NATIONAL EMERGENCY SERVICES ONLY 999 NATIONAL NON EMERGENCY SERVICES ONLY 101</p> | |
| <p><u>POST OFFICE</u></p> | <p>Tel: 0345 7223344</p> |

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| <u>PROTECTION OF VULNERABLE ADULTS</u> | Tel: 0345 6037634 |
| <u>SEWERS—BLOCKED/DRAINAGE</u> Refer to the relevant water authority:- Thames Water Anglian Water | Tel: 0845 9200800 Tel: 0845 7145145 |
| <u>SNAP (Special Needs & Parents)</u> Support for children aged 0-25years with special needs or disability, and their families | Tel: 01277 211300 |
| <u>THURROCK & BRENTWOOD MIND</u> Mental health support services | Tel: 01375 391411 |
| <u>VICTIM SUPPORT ESSEX</u> Provides support for victim & witnesses affected by crime. | Tel: 0808 1689111 |
| <u>VITA MINDS</u> Free & confidential NHS service for adults over 18 who are experiencing depression, anxiety, panic attacks, Post Traumatic Stress Disorder (PTSD) | Tel: 01268 977171 |
| <u>WATER EMERGENCIES</u> Essex & Suffolk Water Company | Tel: 0345 782 0999 |
| <u>UK POWER NETWORKS</u> Free support for vulnerable/ill etc. during a power cut. | Tel 0800 3163105 |
| <u>YOUNG PEOPLES COUNSELLING SERVICE</u> Counselling to young people in the community | Tel: 01277 230831 |

PLEASE NOTE THAT SERVICES MAYBE AFFECTED BY THE CURRENT CORONAVIRUS PANDEMIC & INFORMATION PROVIDED IN THIS BOOKLET IS CORRECT AT THE TIME OF PUBLICATION NOVEMBER 2020

CHEMISTS

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| PHARMACHOICE BRENTWOOD 9 Ingrave Road, CM15 8AP | 01277 215809 |
| BOOTS THE CHEMIST, BRENTWOOD 36A High Street, CM14 4RH | 01277 210808 |
| BURNTWOOD PHARMACY, Brentwood 27 Shenfield Road, CM15 8AG | 01277 219728 |
| WELL PHARMACY, HUTTON 201 Rayleigh Road, CM13 1LZ | 01277 214628 |
| INGRAVE PHARMACY BRENTWOOD 21 East Ham Crescent, Ingrave, CM13 2BN | 01277 229203 |
| DAY LEWIS CHEMISTS, WARLEY Pastoral Way, Warley CM14 5WS | 01277 216834 |
| THE NEW PHARMACY, BRENTWOOD 33A High Street, CM14 4RG | 01277 216897 |
| COHEN'S CHEMIST, BRENTWOOD 138 Hutton Road, Shenfield, CM15 8NL | 01277 225789 |
| LLOYDS PHARMACY IN SAINSBURY'S, BRENTWOOD 51 William Hunter Way, CM14 4WQ | 01277 204721 |
| SHADFORTH M.W, INGATESTONE 80 High Street, CM4 9DW | 01277 352125 |
| ONGAR ROAD PHARMACY, BRENTWOOD 249 Ongar Road CM15 9DZ | 01277 211599 |
| ROWLAND PHARMACY, SHENFIELD 222 Hutton Road, CM15 8PA | 01277 220705 |
| VILLAGE PHARMACY, DODDINGHURST 86 Church Road, CM15 ONG | 01277 822063 |